



UNITED STATES MARINE CORPS
MARINE AIR GROUND TASK FORCE TRAINING COMMAND
MARINE CORPS AIR GROUND COMBAT CENTER
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CCO 2060.1

6

JAN 08 2016

COMBAT CENTER ORDER 2060.1

From: Commanding General
To: Distribution List

Subj: VIDEO TELE-CONFERENCING SERVICES

Ref: (a) Defense Information Systems Agency (DISA) Approved Products List (APL) at <https://aplists.disa.mil/processAPList.do>
(b) CCO 5239.2B
(c) CCO 5230.3B
(d) CCBul 5239 of 6 Jan 16

1. Situation. Affordable technological advances have made Video Tele-Conferencing (VTC) a viable alternative to other forms of in-person conferencing. Usage demand on existing supported VTC capabilities is becoming an operational risk. In order to alleviate this constraint, Marine Air Ground Task Force Training Command (MAGTFTC), Marine Corps Air Ground Combat Center (MCAGCC) has acquired the ability to provide increased bandwidth to support additional VTC suites aboard the Combat Center.

2. Mission. To allow MAGTFTC, MCAGCC special staff sections, units, tenant commands, and organizations the ability to integrate organic VTC resources into the MAGTFTC, MCAGCC telecommunications backbone.

3. Execution

a. Commander's Intent and Concept of Operations

(1) Commander's Intent. To provide guidance on the process and requirements associated with integrating an organic VTC capability.

(2) Concept of Operations. VTC implementation requires a programmatic approach to reach operational capability and thereafter be sustained. Clear lines of responsibilities must be established and adhered to.

b. Subordinate Element Missions

(1) Assistant Chief of Staff (AC/S) G-6

(a) Provide a Service Desk to receive Telephone Service Request (TSR) and REMEDY work orders from units.

(b) Provide Integrated Services Digital Network (ISDN) and Internet Protocol (IP) VTC service to units that have a complete, validated request.

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(c) Maintain infrastructure and service to the work area outlet/port from which service is delivered.

(d) Reimburse commercial service providers for the cost of bandwidth and toll calls through a consolidated central billing process.

(e) Provide a means of billing units receiving VTC services for the cost of bandwidth and toll calls.

(f) Terminate VTC services to any unit that does not fulfill their programmatic responsibilities for life cycle management.

(2) Using Unit

(a) General Requirements

1. Obtain all equipment. Only equipment listed on the DISA APL and operated and provisioned with an approved configuration will be authorized for use. See reference (a) for the listing.

2. Provide VTC operators for use of organic assets, as required.

3. Provide VTC operator training on organic assets, as required.

4. Provide all system troubleshooting from the receiving end of the circuit delivery point on.

5. Provide VTC equipment maintenance on all organic VTC hardware and software.

6. Provide VTC equipment maintenance training for maintenance personnel, as required.

7. Assume all life cycle management support responsibilities for a VTC system not fielded through a program of record in accordance with reference (b).

(b) Nonsecure Internet Protocol Router Network (NIPRNet) VTC

1. Once the criteria for integration outlined in 3b(2)(a)1-7 above have been met, the Unit Telephone Control Representative will submit a TSR requesting ISDN Basic Rate Interface (BRI) services to support a NIPRNet VTC capability. A TSR is available by contacting the G-6 Service Desk at (760) 830-7141/7741 or SMBPLMSCDDTelephone@usmc.mil.

2. Reimburse bandwidth costs on a quarterly basis through the G-8 Comptroller.

3. Reimburse actual costs for all VTC calls that incurred a commercial toll. Charges will appear on the monthly phone bill. ISDN BRI services have a cost equal to one quarter of the T1 high speed carrier line. Contact the AC/S G-6 Service Desk for the current quarterly costs.

(c) Secret Internet Protocol Router Network (SIPRNet) VTC

1. Have a certified and authorized SIPRNet presence, in accordance with reference (c), for the location in which the VTC equipment will be conducted.

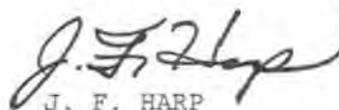
2. Once the criteria for integration outlined in 3b(2)(a)1-7 above have been met, the approved Unit Information Systems Coordinator, in accordance with reference (d), will submit, via the REMEDY database, a SIPRNet VTC service request through the AC/S G-6 Service Desk.

4. Administration and Logistics. Directives issued by this Headquarters are published and distributed electronically. Electronic versions of Combat Center Orders can be found at <http://www.29palms.marines.mil/Staff/G1Manpower/AdjutantOffice/Orders.aspx>.

5. Command and Signal

a. Command. This Order is applicable to personnel and organizations operationally or administratively under the cognizance of the Commanding General, MAGTFTC, MCAGCC and all Tenant Units desiring use of this service aboard the Combat Center.

b. Signal. This Order is effective the date signed.



J. F. HARP
Chief of Staff

Distribution: A