Fast Facts:

- Requires CAC log-in
- Reduces the need for you to accompany your family members when receiving their ID cards
- Family members **must verify their enrollment in person** at an ID card office **within 90 days** of your request to add them to your DEERS record
- Family member **IDs must be issued within 90 days of your request** made within the application
- Saves you time by allowing you to go online for simple CAC updates
- Easily update your contact information

milConnect

How can I learn more?

For more information about the ID Card Office Online application:
https://www.dmdc.osd.mil/milconnect/

Sign into the application with your CAC, then click the RAPIDS Self-Service link on the right of the page

To find a RAPIDS ID Card Office near you:
http://www.dmdc.osd.mil/rsl/

To learn more about CACs and USID cards:
http://cac.mil

SERVING THOSE WHO DMDC SERVE OUR COUNTRY

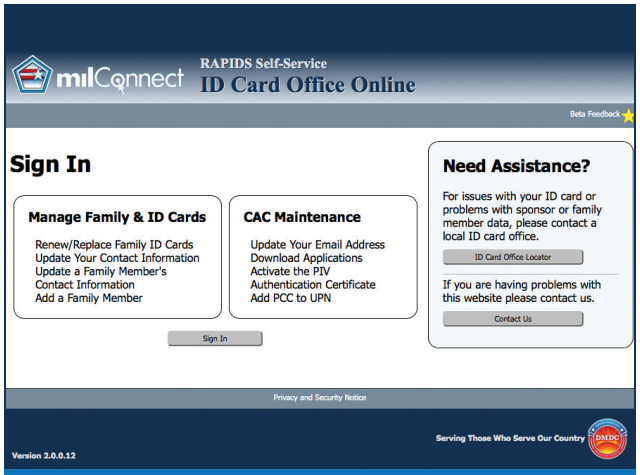
ID Card Office Online

Save time, go online!

Defense Manpower Data Center (DMDC)

SERVING THOSE WHO DMDC SERVE OUR COUNTRY

Serving Those Who Serve Our Country



What is it?

ID Card Office Online is a self-service application for Common Access Card (CAC) holders to complete the tasks traditionally done in-person at an ID card office.

Why was it created?

- To save time for you and your family
  - Sponsors can complete tasks from any CAC-enabled computer
  - Spend less time at the ID card office/RAPIDS site
- To enable your family members receive a replacement ID card when you are unable to accompany them to a RAPIDS site

What you can do online for your family member...

1. Authorize an ID card replacement
2. Update your family member's contact information
3. Request that a family member be added to your DEERS record

What you can do online for yourself...

1. Update contact information (address, email, phone, etc.)
2. Add a Personnel Category Code (PCC) to your CAC
3. Activate CAC certificates
4. Download applets to your CAC