

## If receiving a "not authorized to view page" banner

1. Open the Internet Explorer  
- click on "Tools", "Internet Options"
2. Select the Security Tab
3. Click on "Local intranet"



## 4. Select Custom Level



-At the bottom of the settings, change "Automatic logon only in Intranet Zone" to "Automatic logon with current username and password"

-Select Ok

5. Next, click on "Local Intranet" and then click the "Sites" button in the middle then the "Advanced" button on the next screen.



6. Enter in the "Add this Web site to the zone:" box the following: [https://\\*.29palms.usmc.mil](https://*.29palms.usmc.mil)



-Select Add and then Ok

-Select Ok to exit out of the Internet Options

-Exit out of the Browser

-Reopen Internet Explorer browser and reattempt to access the webpage.

Note: Any other trouble visiting the site users should refer to NMCI helpdesk,  
1- 866 THE-NMCI (843-6624) for assistance.