UNITED STATES MARINE CORPS
MARINE AIR GROUND TASK FORCE TRAINING COMMAND
MARINE CORPS AIR GROUND COMBAT CENTER
BOX 788100
TWENTYNINE PALMS, CALIFORNIA 92278-8100

COMBAT CENTER ORDER 2060.1B

From: Commanding General
To: Distribution List
Subj: VIDEO TELE-CONFERENCING SERVICES

Ref: (a) Defense Information Systems Agency (DISA) Approved Products List (APL) at https://aplists.disa.mil/processAPBList.do
(b) CCO 5239.2C
(c) DoDI 8510.01 w/Ch 2
(d) CCO 5230.3D

1. Situation. Affordable technological advances have made Video Tele­
Conferencing (VTC) a viable alternative to other forms of in-person
conferencing. Usage demand on existing supported VTC capabilities is
becoming an operational risk. To that end, the Marine Air Ground Task Force
Training Command (MAGTFTC), Marine Corps Air Ground Combat Center (MCAGCC)
has the ability to provide increased bandwidth to support additional
Department of Defense approved VTC suites aboard the Combat Center.
Additionally, enhanced configuration and security processes are utilized,
providing an operationally safer communication session.

2. Cancellation. CCO 2060.1A.

3. Mission. To allow MAGTFTC, MCAGCC special staff sections, units, tenant
commands and organizations the ability to integrate organic VTC resources
into the MAGTFTC, MCAGCC telecommunications backbone.

4. Execution
   a. Commander’s Intent and Concept of Operations
      (1) Commander’s Intent. To protect and manage critical
telecommunication resources while balancing operational requirements for VTC
utilization aboard the Combat Center.
      (2) Concept of Operations. VTC implementation requires a
programmatic approach to reach operational capability and thereafter be
sustained. Clear lines of responsibility must be established and adhered to.
   b. Subordinate Element Missions
      (1) Assistant Chief of Staff (AC/S) COMMUNICATIONS DIRECTORATE (CD)
         (a) Provide a Service Desk to receive Telephone Service Requests
             (TSR) and REMEDY work orders from units.

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unlimited.
(b) Provide Integrated Services Digital Network (ISDN) and Internet Protocol (IP) VTC services to units that have a complete, validated request.

(c) Maintain infrastructure and service to the work area outlet/port from which service is delivered.

(d) Terminate VTC services to any unit that does not fulfill their programmatic responsibilities for life cycle management.

(e) Provide guidance to units in the procurement process of equipment for a VTC suite.


(2) Using Unit

(a) General Requirements

1. Obtain all Equipment. Equipment listed on the DISA Approved Products List (APL) will be authorized for use, when operated, and provisioned with an approved configuration. See reference (a) for APL.

2. Provide VTC operators for use of organic assets, as required.

3. Provide VTC operator training on organic assets, as required.

4. Provide all system troubleshooting from the receiving end of the circuit delivery point on.

5. Provide VTC equipment maintenance on all organic VTC hardware and software.

6. Provide VTC equipment maintenance training for maintenance personnel as required.

7. Assume all life cycle management support responsibilities for a VTC system not fielded through a program of record in accordance with reference (b).

(b) Nonsecure VTC. Once the criteria of the integration outlined in 4b(2)(b)1-7 have been met, the Unit Telephone Control Representative will submit a TSR requesting ISDN Basic Rate Interface (BRI) services to support a nonsecure VTC capability. A TSR is available by contacting the CD Service Desk at (760) 830-7141/7741 or SMBPLMSG-6ServiceDesk@usmc.mil.

(c) Secret Internet Router Protocol Router Network (SIPRNet) VTC

1. Have an approved Assessment and Authorization SIPRNet presence in accordance with reference (c), for the location in which the VTC equipment will be conducted.

2. Once the criteria for integration outlined in 4b(2)(a)1-7 have been met, and complying with paragraph 4b(3) of reference (d), the
approved unit Information Systems Coordinator, via the REMEDY database, may submit a SIPRNet VTC service request through the AC/S CD Service Desk.

5. **Administration and Logistics.** Directives issued by this Headquarters are published and distributed electronically. Electronic versions of Combat Center directives can be found at https://www.29palms.marines.mil/Staff-Offices/Adjutant-Office/Orders/.

6. **Command and Signal**

   a. **Command.** This order is applicable to personnel and organizations operationally or administratively under the cognizance of the Commanding General, MAGTPTC, MCAGCC and all Tenant Units desiring use of this service aboard the Combat Center.

   b. **Signal.** This Order is effective the date signed.

   [Signature]

   R. MARTINEZ
   Chief of Staff

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