

FAMILY HOUSING CONCERNS?



MILITARY FAMILY HOUSING RESOLUTION PROCESS

All resident suggestions, concerns, or complaints are important. If you are not satisfied with any service, please follow this resolution process to assist us in getting the information to review your concern and take action!

Maintenance Issues - 24HR Hotline Contact - (888) 578-4141

www.lincolnservicetrack.com

STEP 1

IDENTIFY THE ISSUE

All Other Concerns

Office Hours: Mon-Fri 0830-1730, Sat 0900-1700

Palm District - (760) 368-4500

Adobe Flats District - (760) 910-9655

Ocotillo District - (760) 368-4021

Vista Del Sol District - (760) 361-6158

STEP 2

IF NOT SATISFIED

Lincoln Military Housing

General Management Office

Office Hours: Mon-Fri 0800-1700

(760) 400-8179

STEP 3

STILL UNRESOLVED

Government Military Housing Office

Office Hours Monday-Friday 0800-1600

(760) 830-6611

STEP 4

COMMAND REVIEW

Submit an Administrative Action Request through your chain of command