

"Animal Issues" Response Matrix

Animal	Primary Response	Phone	Secondary Response	Phone	Consultation	Phone
Bats (structures/buildings)	NREA	5719, 5717 or 5720	PMO	6800	NREA	5719, 5717 or 5720
Bees	PWD (Pest Control)	6271	PWD (After hours)	6271	S.B.Cnty.Dept.Agric. (909)	387-2105
Birds of Prey ¹	NREA	5719, 5717 or 5720	PMO	6800		
Birds (Pests) ²	PWD (Pest Control)	6650	PWD (After hours)	6271		
Birds (Other) ³	NREA	5719, 5717 or 5720	PMO	6800		
Coyotes	PMO	6800	NREA	5719, 5717 or 5720	29 Palms Animal Control	367-0157
Domestics (Dogs/Cats)	PMO	6800	n/a	----	29 Palms Animal Control	367-0157
Insects / Household Pests	PWD (Pest Control)	6271	PWD (After hours)	6271	n/a	----
Road-kill	PMO	6800	n/a	----	29 Palms Animal Control	367-0157
Rodents (Household)	PWD (Pest Control)	6271	PWD (After hours)	6271	n/a	----
Snakes	NREA	5719, 5717 or 5720	Fire Department	6871		
Tortoises ⁴	NREA	5719, 5717 or 5720	BEARMAT	6535	PMO	6800

¹ Birds of Prey include **hawks, falcons, eagles, kestrels** and **owls**.

² Pest bird species: **Pigeon (Rock Dove), European Starling, English House Sparrow**.

³ Other bird species may be protected. At certain times of the year, the protection level changes (i.e. nesting season). Response may vary.

⁴ Tortoises: **Mainside:** Call NREA, after hours call PMO, PMO will have call back numbers 24 hours, 7 Days.

Training Areas: BEARMAT (Range Control)

In case of snakebite, call 911 from land line and 760-830-3333 from cell phone immediately!!!

Training Areas: Range Control (BEARMAT) is responsible for all wildlife issues that involve/impede training.

"Primary response" is the initial point of contact. If this office is closed or otherwise unavailable, the reporting party should then contact the "Secondary response" office listed.

"Secondary response" should be notified when the "Primary response" office is unavailable.

RESIDENTS OF "801 Housing": All animal issues are the responsibility of Twentynine Palms Animal Care and Control Department, 367-0157 or the Fire Department for emergencies (911). PMO may respond under certain circumstances 760-830-6800.